



TRASH Pick Up is on **FRIDAY** and is provided **WEEKLY**. **Place curbside by 7am**. Please place waste materials in standard, leak-proof plastic garbage containers with at least one external handle. Containers must not exceed 42 gallons and no weigh more than 50 pounds when filled with garbage and refuse. Residents may, as an alternative, place waste in plastic garbage bags of sufficient strength to retain contents during handling procedures.

Newspapers can be tied with string and bundled.

NOT ACCEPTED: Sharps, medical waste, loose garbage or debris, tires, car parts, car batteries, renovation waste, concrete, soil, rocks, bricks, fencing, hazardous waste (ie: propane tanks, chemicals, paints, batteries, solvents, poisons, fuel, oil, pesticides, herbicides), fluorescent bulbs, batteries, construction or landscape waste, roofing, shingles, siding, animal feces, dead animals, or industrial waste manufacturing.

If a holiday falls on or before your scheduled day, pick up will be one (1) day later than normal.

OBSERVED HOLIDAYS ARE: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day

Emterra is happy to provide special services to specific stops (defined as the Handicapped List). Please contact Customer Service to set up service.

COMPOST: Place yard waste in brown yard waste bags or in plastic 30-gallon containers clearly marked "X" facing the street. Branches are to be no more than two (2) inches in diameter, no longer than four (4) feet in length, and must be bundled. Bundles and containers must weigh less than 50 pounds. No tree stumps or trunks are accepted. No compost will be accepted in plastic bags. Compost runs the first Friday in April through the last Friday in November.

CUSTOMER SERVICE help can be found by calling
989-658-2594



Please call for instructions on how to dispose of medical waste, unacceptable materials, household hazardous waste and individual items weighing more than 50 pounds. Latex paint must be dried with sand/kitty litter and left with the lid off for trash pick up. Resident **MUST** call Emterra Customer Service 48 hours prior to their scheduled pick up for the following: Residents are allowed 1 bulk pickup item per week per dwelling (example: water heater, washers, dryers, dry carpeting cut into four foot lengths or less, tied and securely bundled, mattress and box springs is considered one item.) However, in absence of prior notice for such items, Emterra will attempt to remove any such items placed out for disposal during the normally scheduled waste collection service.

All refrigerators and freezers must have the Freon refrigerant removed before placement at the curb for pick up. Please contact local cooling and heating company for assistance, Red Tag **MUST** be attached.

NOTE: As an exception to the large item pick up program, Emterra will not pick up items that are the result of rental property evictions. In such cases, the landlord or his designated representative must make arrangements for pick up at the expense of the homeowner.

PRIVATE ROADS POLICY: Roads that are impassable require residents to bring trash to roadway accessible to company service equipment.